

FIG. 1

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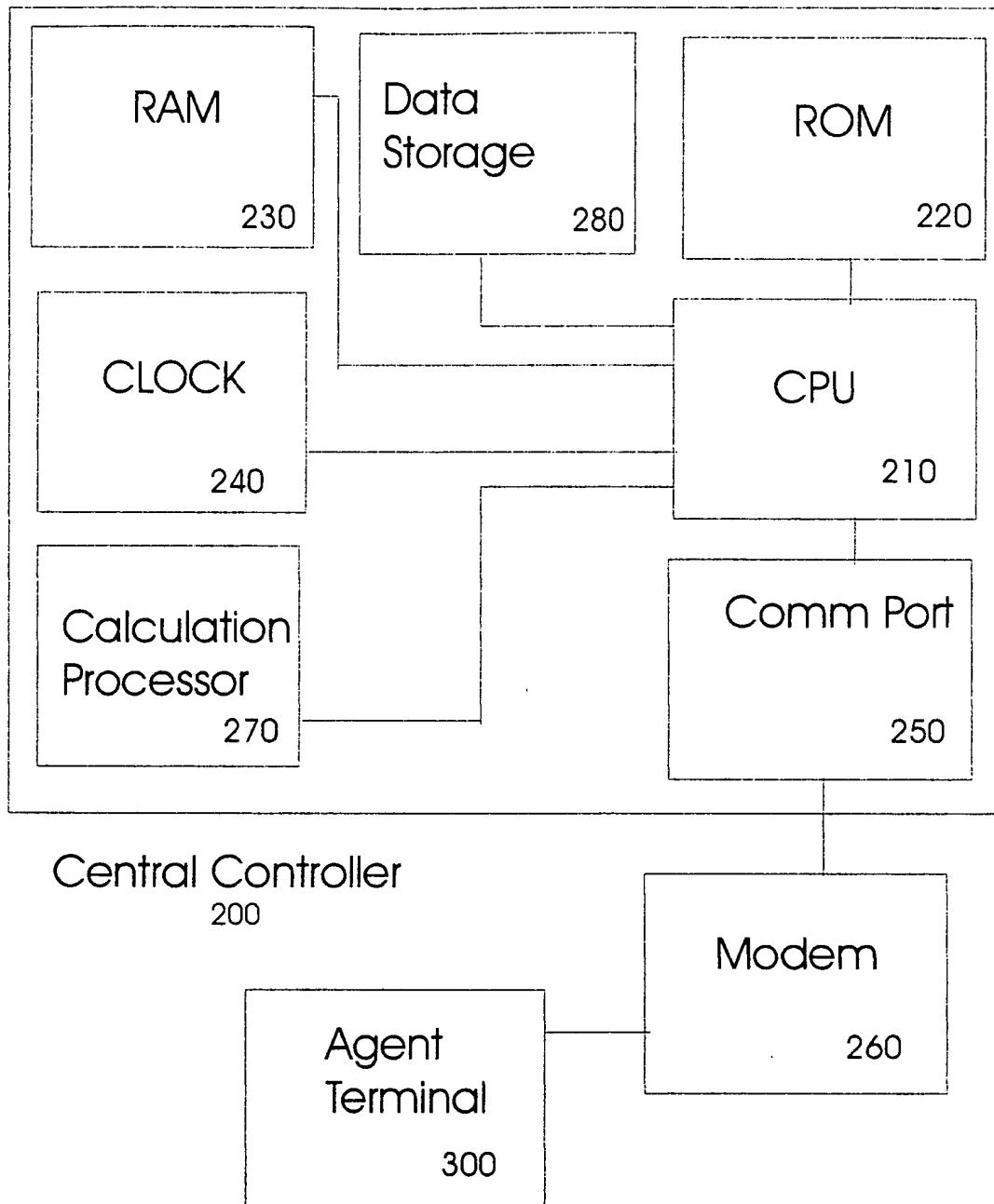


FIG. 2



Controller Central 200

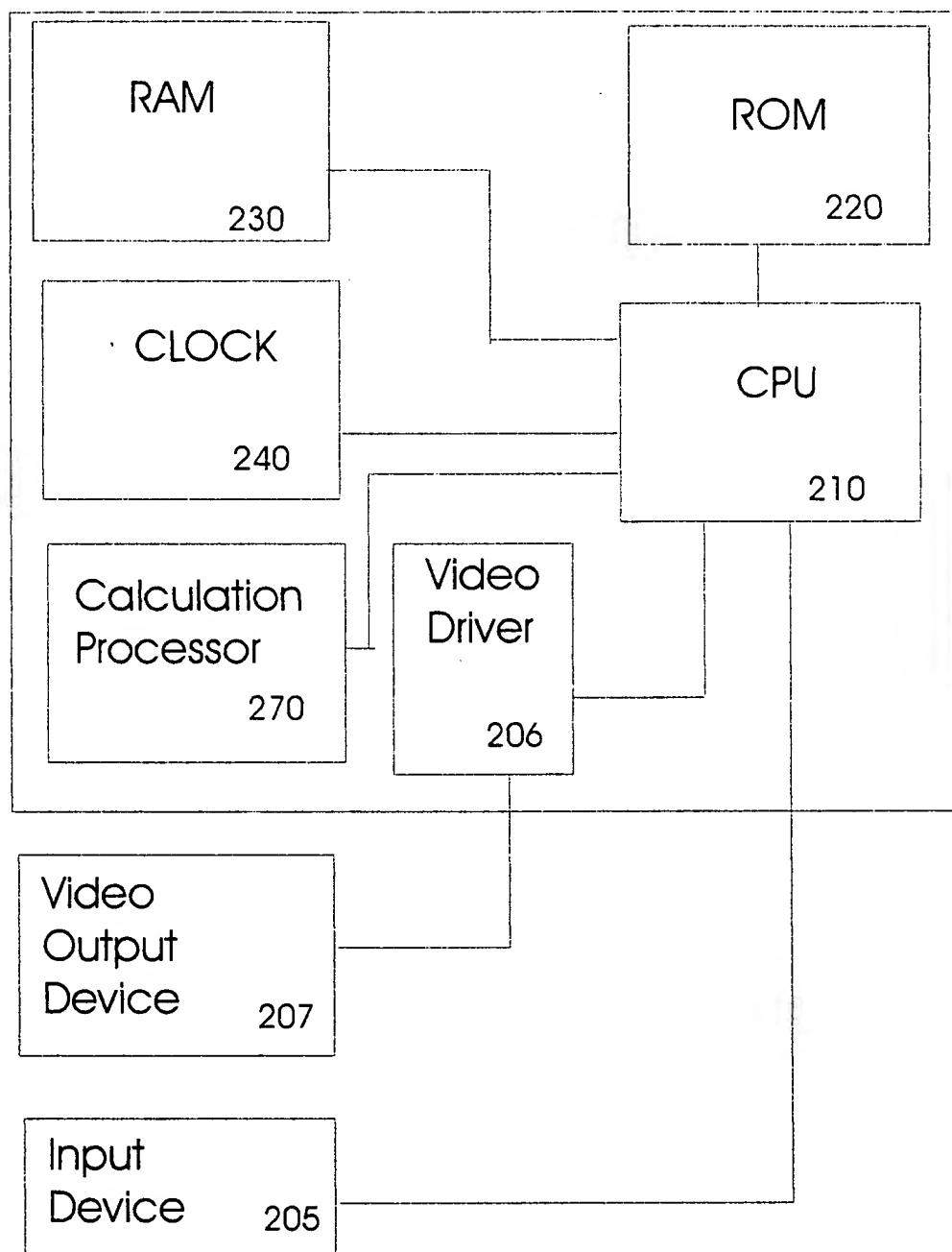


FIG. 2A



Agent Terminal 300

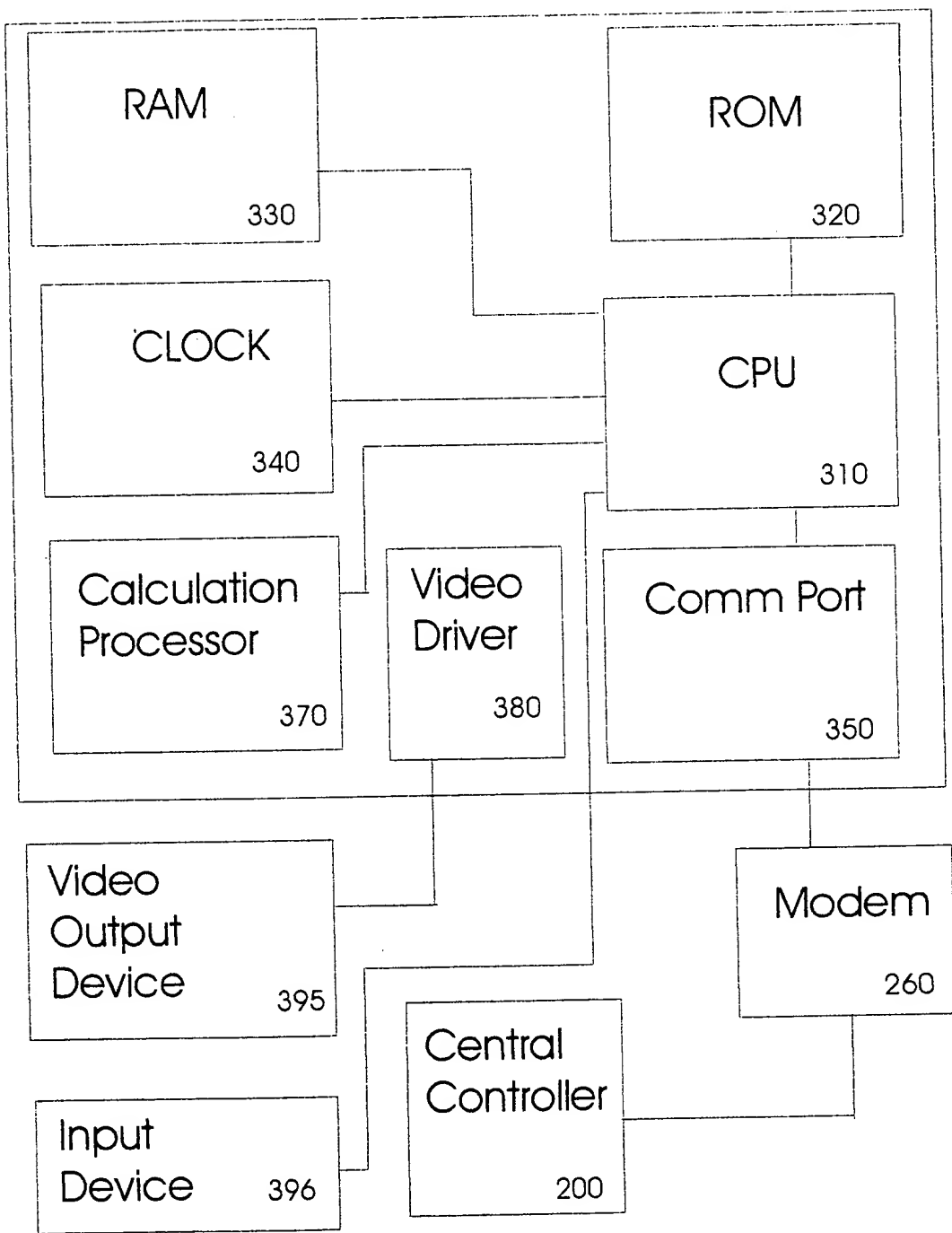


FIG. 3

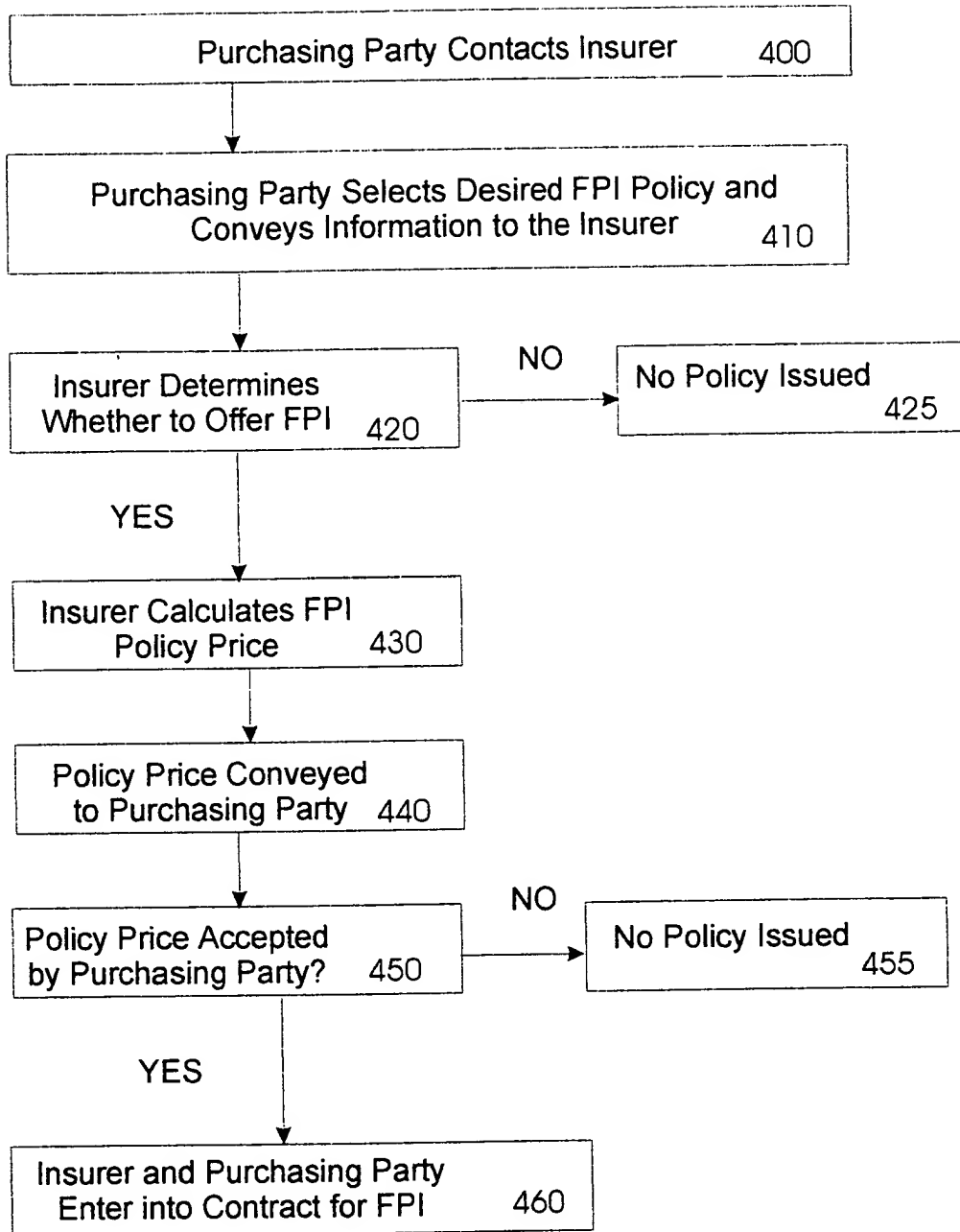


FIG. 4

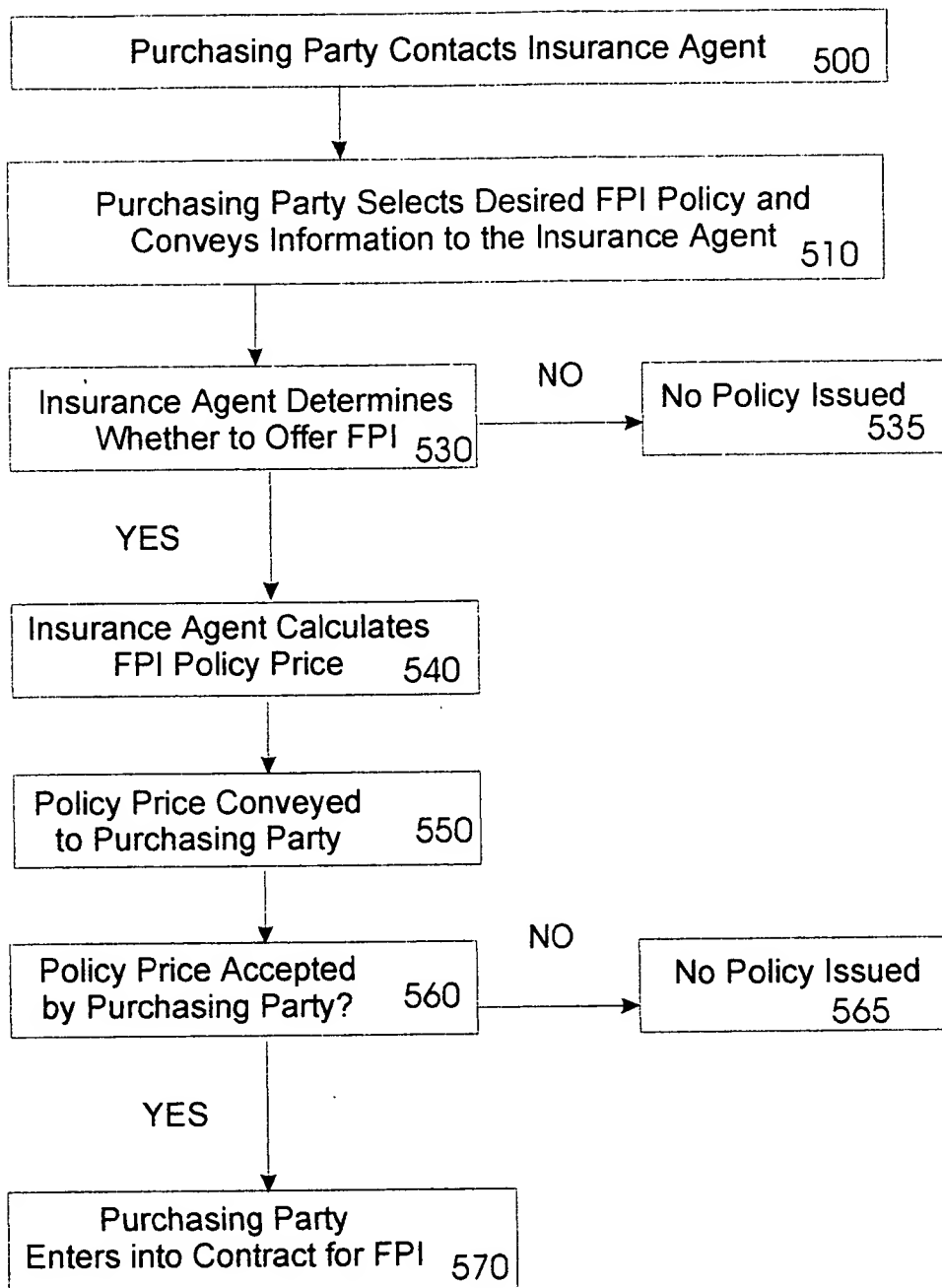
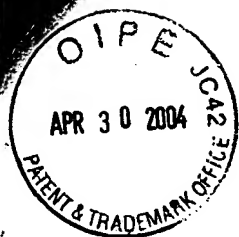


FIG. 5

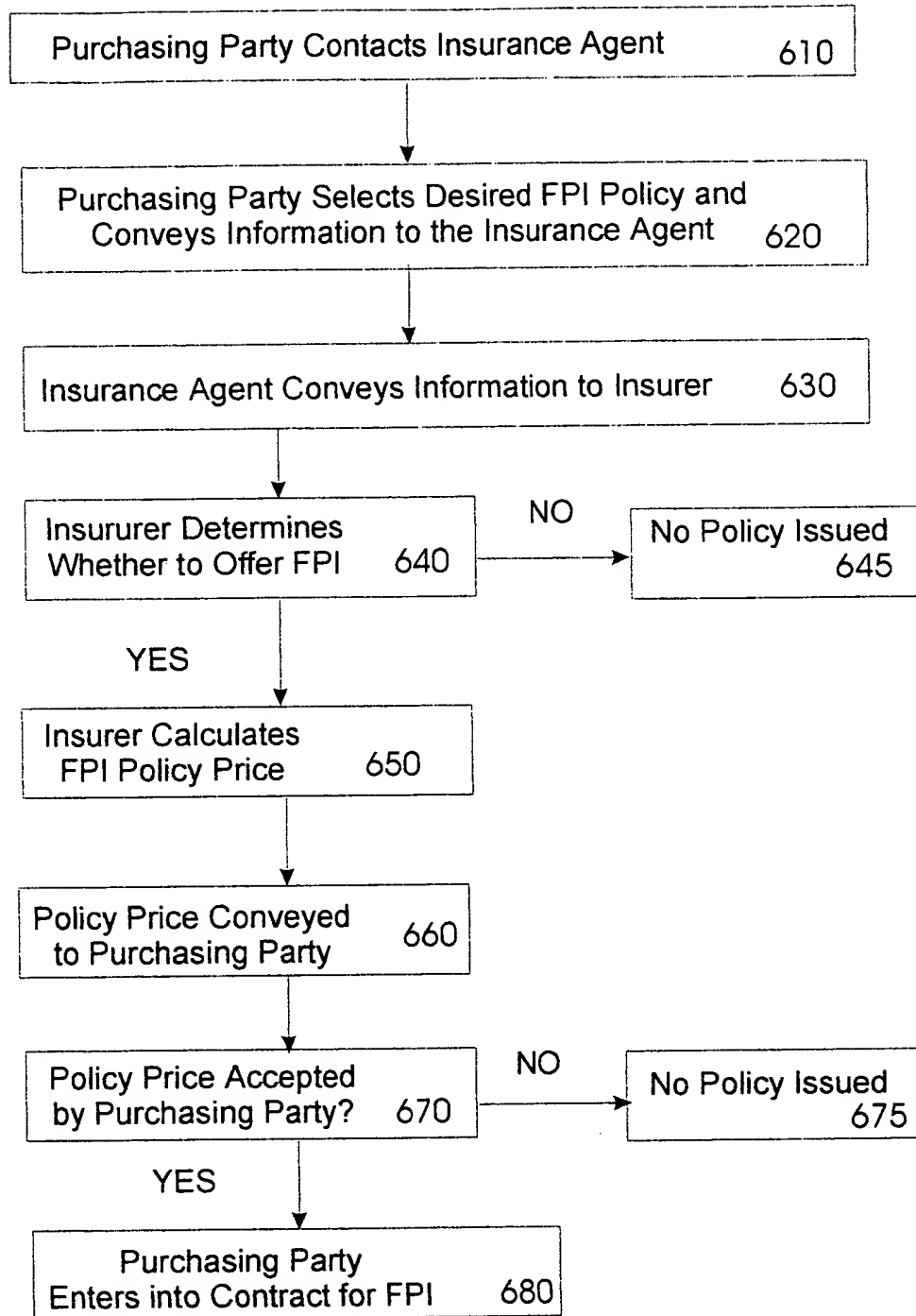


FIG. 6

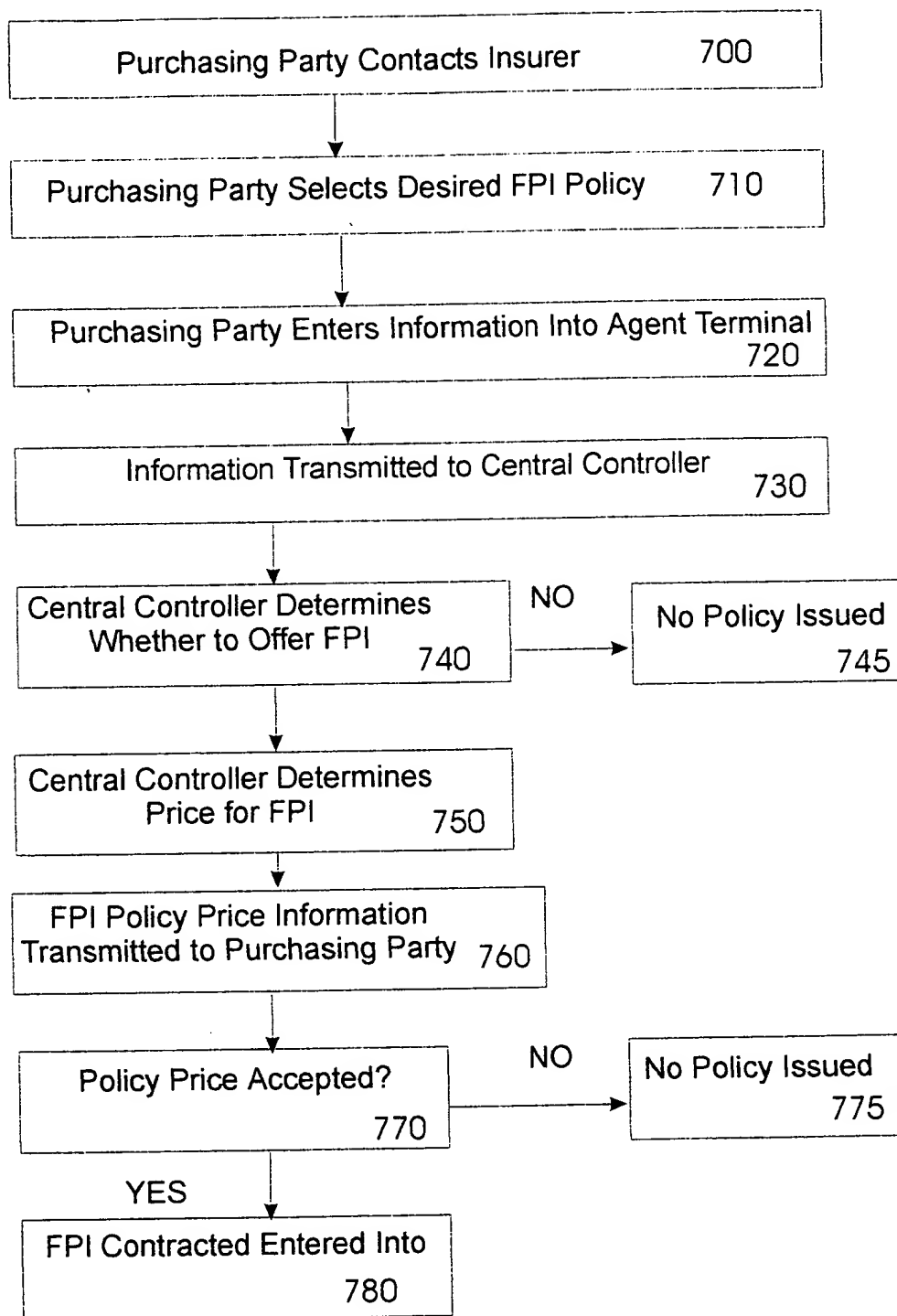


FIG. 7

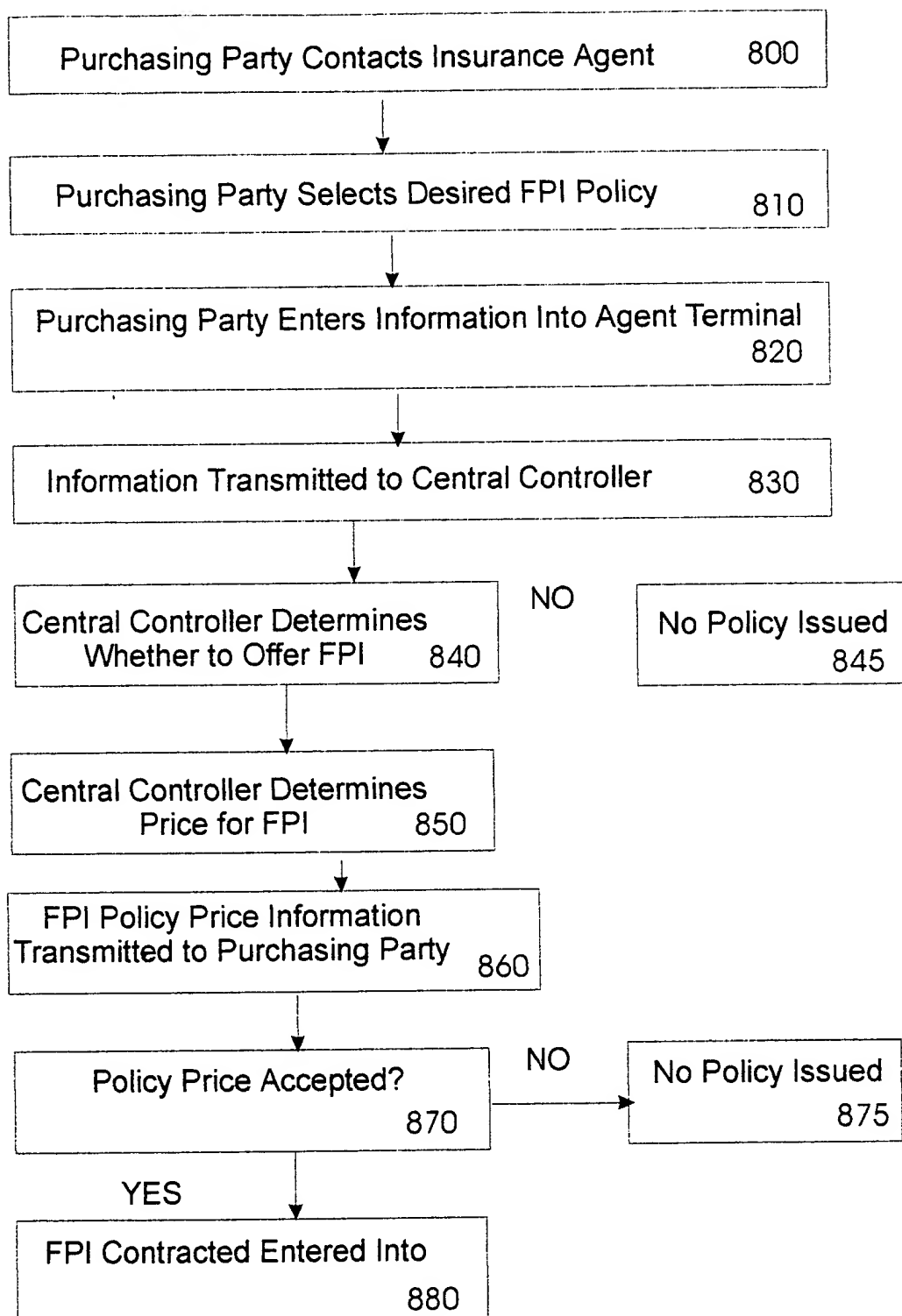


FIG. 8

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